

## retail strategies

# Albemarle, NC

Retail Strategies is the most trusted partner for communities when recruiting businesses. We go beyond market data by offering unmatched retailer access and real estate expertise.



retail strategies .com

info@retailstrategies.com (205) 314-0386

2200 Magnolia Ave, Suite 100 Birmingham, AL

# Contents



#### Why we exist

Retail's Impact New Generation Coronavirus E-commerce Who we are



#### Our process

Our Research Our Experience Your Team

#### Discover

Your Community Boots on the Ground

#### Connect

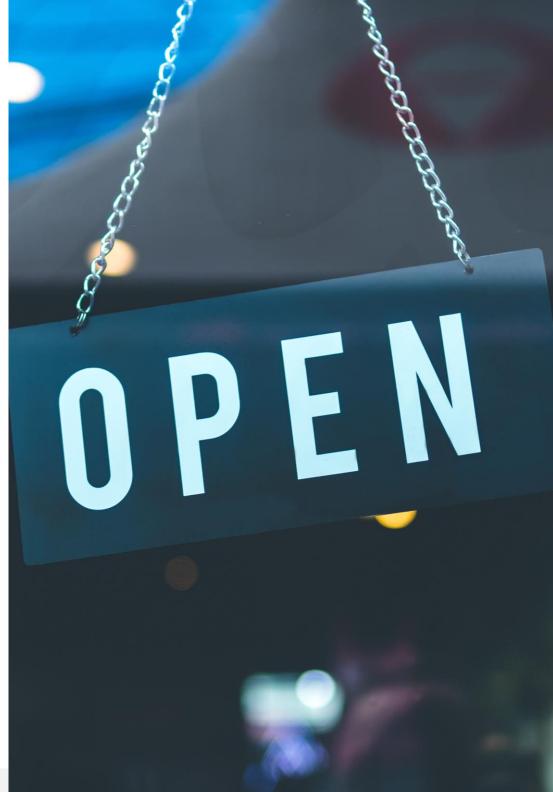
Retail Recruitment Success Top Retail Prospects

Advance



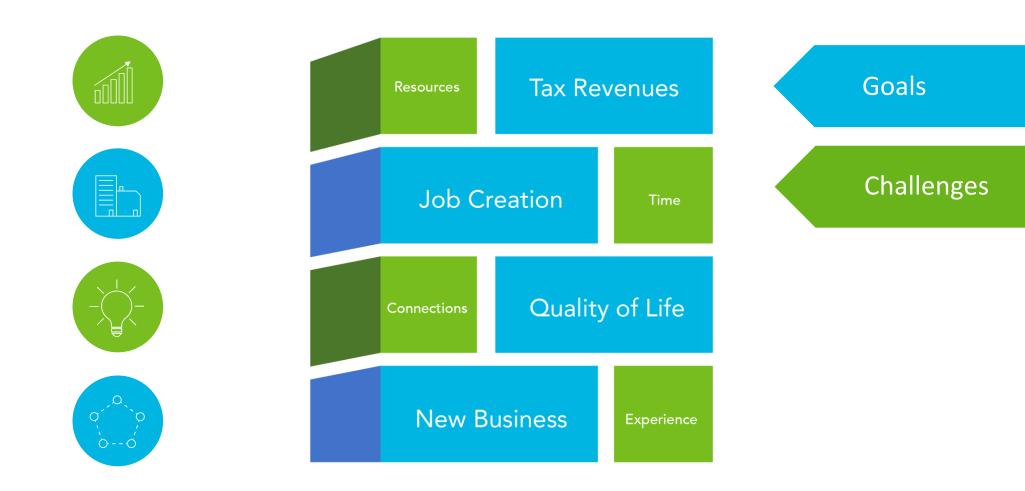
Recruitment Tools

Networking





# Why We Exist





# Albemarle, NC



We surround your community with the resources and actions needed to create the desired results.



# **Retail's Impact**

Source: National Retail Federation

# 1 in 4 jobs are Retail

# Average Wages



Source: National Retail Federation

Full-time Non-retail workers (25-54 years old)

Full-time Retail workers (25-54 years old)

\$34,368

\$35,376



## Why Should a Municipality Invest Resources in Retail?



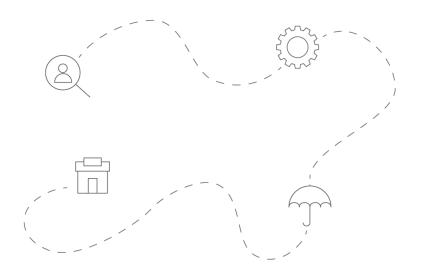
Retail builds on retail. Retail economic impact adds up quickly. Retail attracts the workforce that attracts the primary jobs. Retail influences executives looking to locate their company in your community. Retail enhances quality of life. Quality of life encourages future growth of your community.

Retail builds tax base --- Retail adds jobs from entry level to managerial --- Retail builds communities

#### TRENDS

## Retail is Complicated...





#### **Challenges:**

- Constantly moving target
- COVID-19 Disruption
- Data overload
- Millennial preferences
- Right sizing retailers
- Site Selection
- E-Commerce/Omni-channel
- Data vs. Real Estate
- Takes 18-36 months to close a deal

# Coronavirus

IMPACT



## COVID-19

- Grocery, Pet Supplies, Hardware, and Food Service (Pick-up and Drive-Thru) are thriving.
- Soft goods, Hospitality, and Full-Service Restaurants are failing.
- Retailers quickly pivoting their online strategy are succeeding.
- Retailers slow to change are quickly exiting the marketplace.
- Retailer footprints are quickly changing:

retail strategies

- Drive-thru and pick-up windows required for many restaurants
  - Stores are becoming smaller with larger parking and drive-thru accommodations.









# COVID-19

- Larger markets reliant on luxury goods sales and tourism/business travel are hurting
- Secondary and tertiary markets are seeing relatively little in sales tax revenue losses due to decreased commuting.
- Regional tourism-focused markets are seeing increases from day-trippers and weekend visitors.



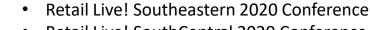






In-person conferences have been cancelled in 2020

Albemarle has been represented virtually at the following conferences:



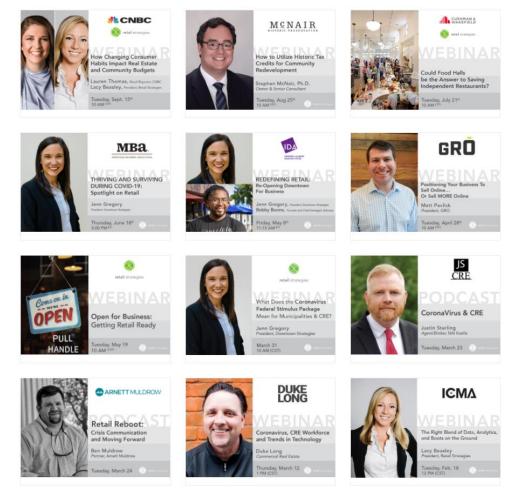
- Retail Live! SouthCentral 2020 Conference
- International Downtown Association

Now, more than ever, Retail Strategies is leveraging our extensive network of retailers, tenant representatives, developers, and brokers in the region on behalf of our clients.





We have continued to offer Retail Webinars as a service to our clients and partners. During the pandemic, we have tailored these webinars to feature interviews with retail insiders and industry experts as a way to gain specific knowledge on pivoting strategy to benefit retailers and consumers in your market as well as stay abreast of retailer adaptation.



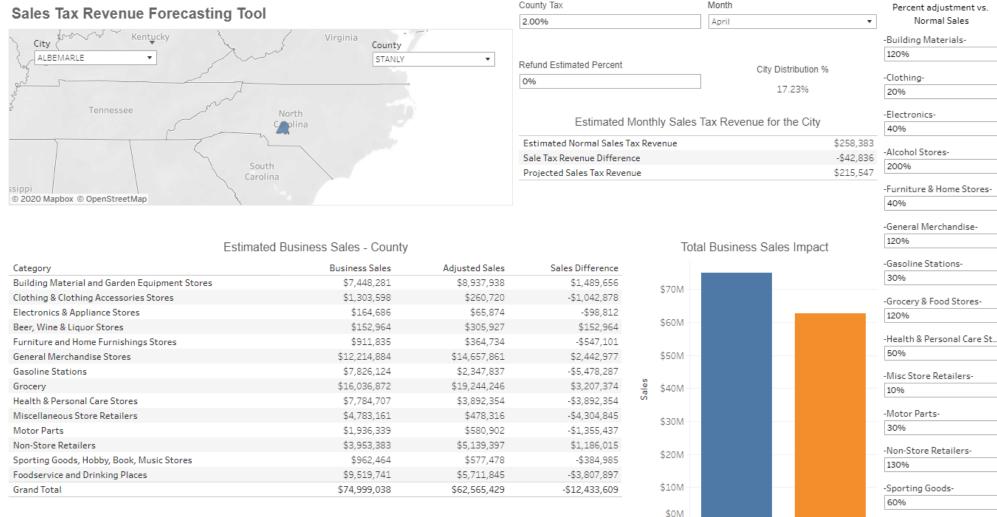




Retail Strategies has worked to stay up-to-date and act as a resource on coronavirus-related legislation, policy, funding sources, and best practices











Business Sales Adjusted Sales

-Food & Drinking Places-

60%



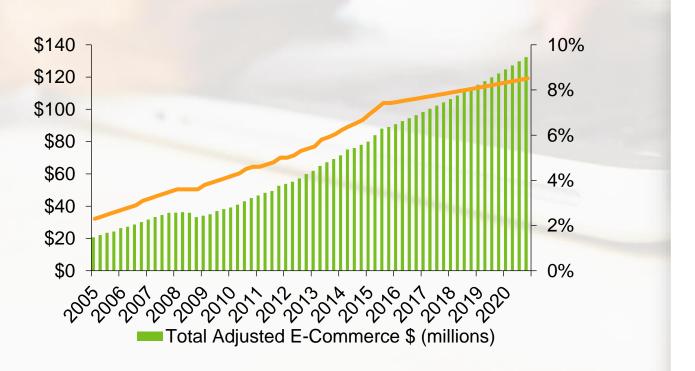
#### TRENDS

#### **E-Commerce**

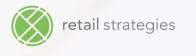
Online sales have increased dramatically with the advent of new technology.

However, e-commerce is still a relatively small portion of all retail sales, capturing 9.4% of sales in 2019.

More importantly we need to recognize the trend and be aware of retailer reactions.

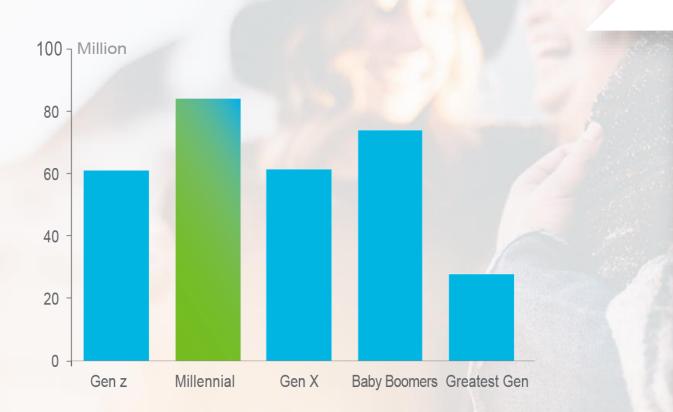


# Nothing but Growth Ahead for E-Commerce



#### TRENDS

## Rise of the Millennial



83 Mil Millennials (1982-2004)

**75** Mil Baby Boomers (1946-1964)

63 Mil Gen X (1965-1985) Over half of MILLENNIALS said they would rather give up thier SENSE OF SMELL than their TECHNOLOGY.

•

Over half of Millennials said they would rather give up their sense of smell than their technology.

~ Rosetta



TRENDS

## Omni-channel

 $\bigcirc$ 

0

6

 $\searrow$ 

. .



Clicks

## **Consumer Purchasing**

78%

73%

of consumers prefer

to shop in-store

want to try-on

before they buy

## In-store

## Online

\$1,170 /month



**7.5x** /month



54 mins Time spent



\$247 /month



2.2x /month



38 mins Time spent







retail strategies.com

info@retailstrategies.com (205) 314-0386

2200 Magnolia Ave, Suite 100 Birmingham, AL



WHO WE ARE

## **Our** Partnership

Retail Strategies is very pleased to partner with Albemarle for a common goal to generate new retail communication that would not otherwise happen. The City of Albemarle engaged Retail Strategies in March of 2014 to market the community to key retail real estate industry contacts. We began our seventh year of partnership on April 15, 2020. Our current contract is renewed on an annual basis and will expire on June 30, 2021. We honor our original pricing at \$25,000 per year.

Albemarle has multiple dedicated staff members working on behalf of the community in their areas of expertise. A Portfolio Director will serve as the primary Point of Contact (POC) to interact with Albemarle's primary POC. Additional team members include company executives, retail development team, marketing, research and legal teams. Confidential and non-confidential information will be communicated with the POC.

It is Retail Strategies goal to spend our time doing the job you hired us to do and allow the local POC to navigate the local political landscape and communication flow. Local feedback and communication sharing from the primary point of contact working with Retail Strategies is a critical part of the engagement.





## Your Team

#### Albemarle, NC

Mayor Michael Mark Donham Michael Ferris



John Ruzic Portfolio Director



Jordan Williams Retail Development

## Leadership Team



Robert Jolly *CEO* 



CFO



Lacy Beasley President /COO

## **Marketing Team**



Laura Marinos Marketing Director



Ryder Richards Creative Director





Michelle MoultrieCharlene CappsMarketing CoordinatorData Scientist

# The City of Albemarle is

the local expert.

Retail Strategies is the retail

is the retail real estate expert.



**retail** strategies

WHO WE ARE

## **Our Partnership**

We are **retail** real estate professionals.

We will tell your story in a way that matters to retailers.

0



# discover



retail strategies

RESEARCH

#### Who we partner with



**Research Partners & Geographic Information** Systems

**REG**<sup>\*</sup>S



retail strategies

#### RESEARCH

## Where does all this information come from?

Here are a few of the demographic data sources used.











NTISTA











**妳FFIEC** 

IPE ا

AggData









# 9,703 retailers' contact information & site selection criteria

geographies per variable

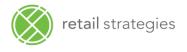
# 87 category specific reports

3,365

unique variables

23,555

variables to analyze



RESEARCH

#### Discover

You have at your disposal thousands of variables from population and household incomes to spending patterns by retail category.

The information covered in this document represents the key highlights for your community. Retail Strategies has provided Albemarle's primary point of contact an electronic copy of each of these reports from multiple geographic parameters online on our project management site, Basecamp.

In addition to these reports, our partnership with Albemarle features on-demand reporting where we will run data on behalf of the city at any point during our engagement to help identify and execute against opportunities within the market.

The following are the highlights from a data and analytic perspective.

# **Overview** Mobile Data Collections **Customized Trade** Area Analysis Lifestyle **Segmentation** Retail Gap Analysis

Demographic

Peer Analysis

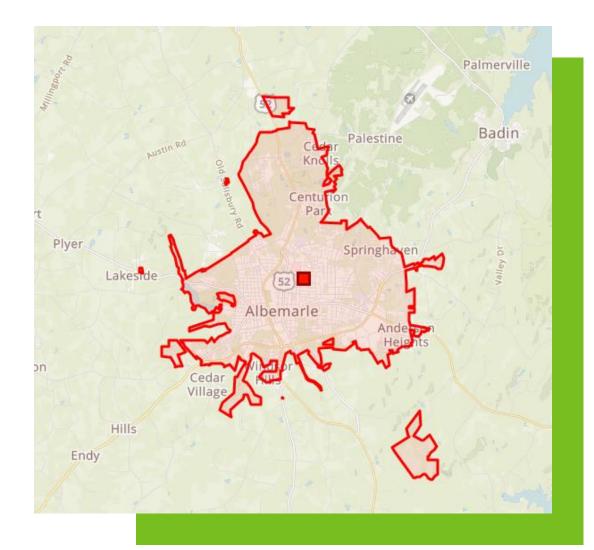


## How you see it

#### State of North Carolina Population 10.38 million



Albemarle, NC Population 16, 364





## How retailers see it

Residential Population Density • 1 dot = 100

Daytime Employee Population Density

```
• 1 dot = 100
```

#### Median Household Income

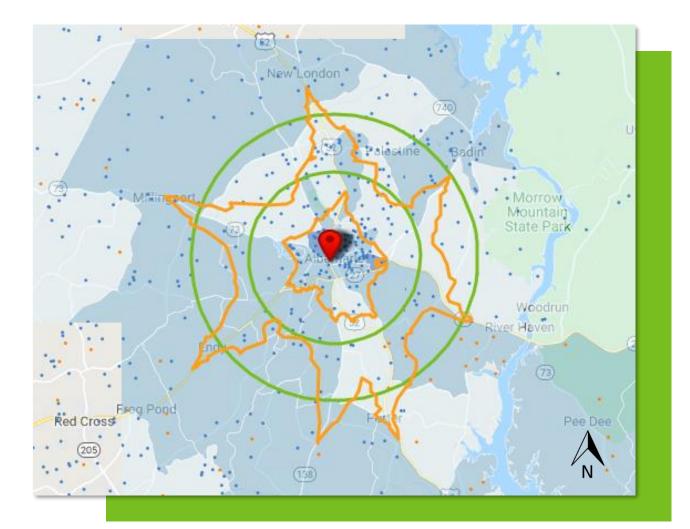


\$25,000-\$50,000 \$50,000-\$75,000 \$75,000-\$100,000 \$100,000-\$150,000

#### Study Area

3.00 mi 5.00 mi 0-5 min

- 0-10 min





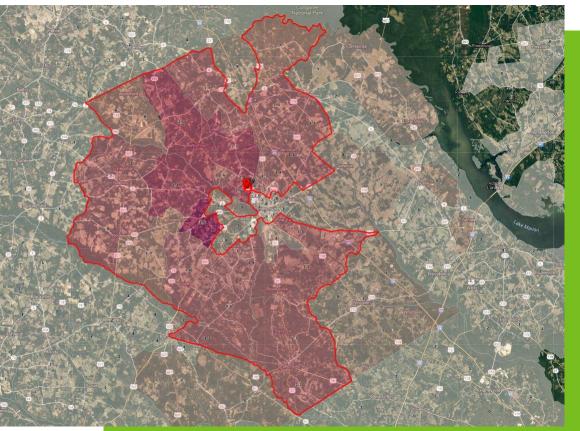
## Your Demographic Playbook

Category	3-Mile Radius	5-Mile Radius	10-Mile Radius	5-Minute Drive Time	10-Minute Drive Time	15-Minute Drive Time
Current Year Estimated Population	15,409	22,856	45,402	7,254	19,766	33,456
Number of Households	6,476	9,318	18,113	2,958	8,246	13,238
Projected Annual Growth (5 YR)	2.13%	2.04%	2.22%	2.13%	2.02%	2.09%
Median HH Income 2019	\$41,161	\$43,016	\$44,661	\$39,620	\$42,424	\$43,798
Current Year Average Age	40.3	41.1	41.8	40	40.7	41.3
Average Home Value	\$187,068	\$194,842	\$204,299	\$199,012	\$191,629	\$193,146
Current Year % Bachelor's Degree	12%	12%	12%	10%	12%	12%
Daytime Population	22,414	29,000	44,796	13,461	27,413	36,710
Labor Force	12,286	18,438	37,185	5,764	15,876	27,246



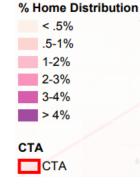
## **Mobile Data Collection**

This mobile tracking service uses data collected from mobile phone users who have agreed within their apps and phone settings to enable location information. By drawing a geofence around a specific business or location, we are able gather valuable data about the customer base that has actively used their mobile device while in the identified location. This tool allows us to see where customers are coming from to shop in your market using actual data. This information is used to optimize your trade area, analyze business locations, compare the frequency of visitors, and assist retailers in site selection. This is intended to support the trade area but does not solely define the trade area.



The location tracked was		
Albemarle North Road Plaza		
for the time period of		
October 2019		

October 2020

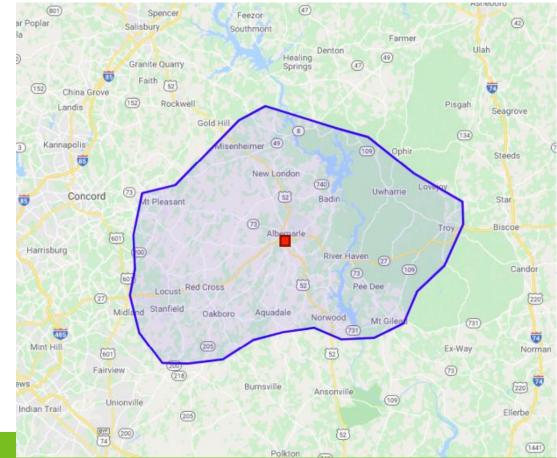




## **Customized Trade Area**

Each retailer has a specific set of site selection criteria they use to determine if they will have a profitable store. Municipal boundaries, radius rings and drive times are a start to evaluating the information sought by these decision makers. A customized trade area is the next step to analyzing a market. A trade area defines a core customer base of consumers highly likely to shop and eat in the market at least once a month. Your trade area has been created by combining the mobile tracking data with drive times, geographic boundaries, and proximity to neighboring shopping destinations. Each retailer will analyze their own trade area based on their existing stores, their competition and site selection criteria.

Retail Strategies has created the customized core trade area shown in the map here which is focused on a consumer who might travel to the market to shop ordine.





## **Customized Trade Area**

**85,070** 2019 estimated population



projected 2024 population



3.2%

projected growth rate 2019-2024



male average age

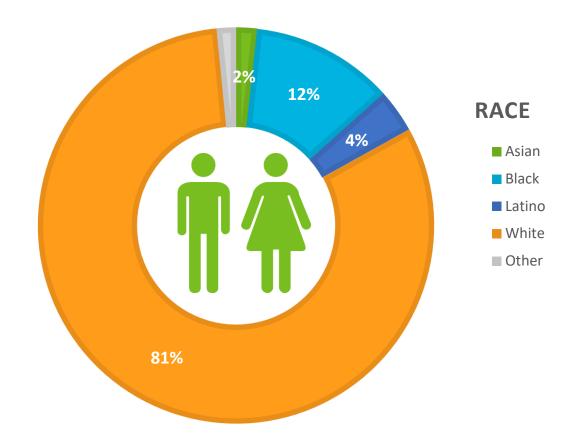
43

female average age



### **Customized Trade Area**

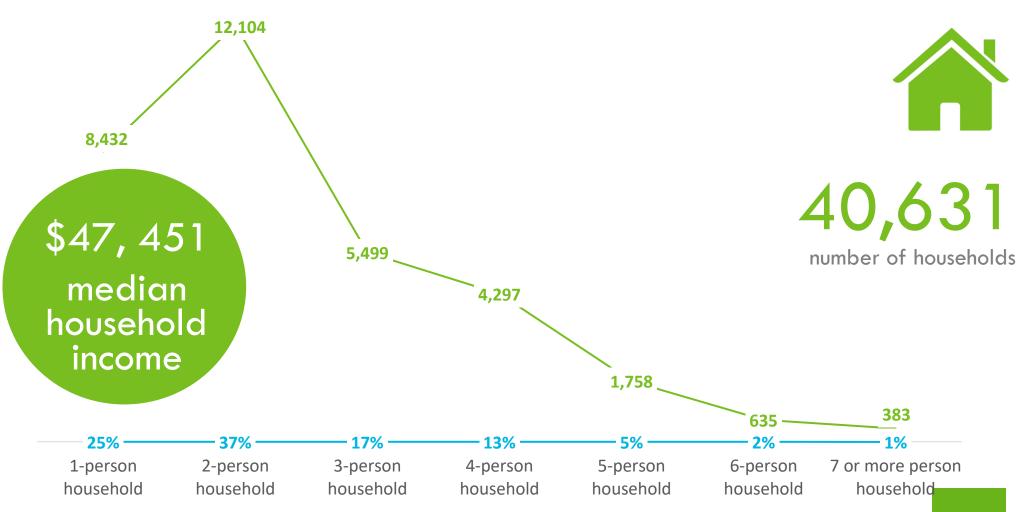
#### CURRENT YEAR ESTIMATED POPULATION BY RACE





## **Customized Trade Area**

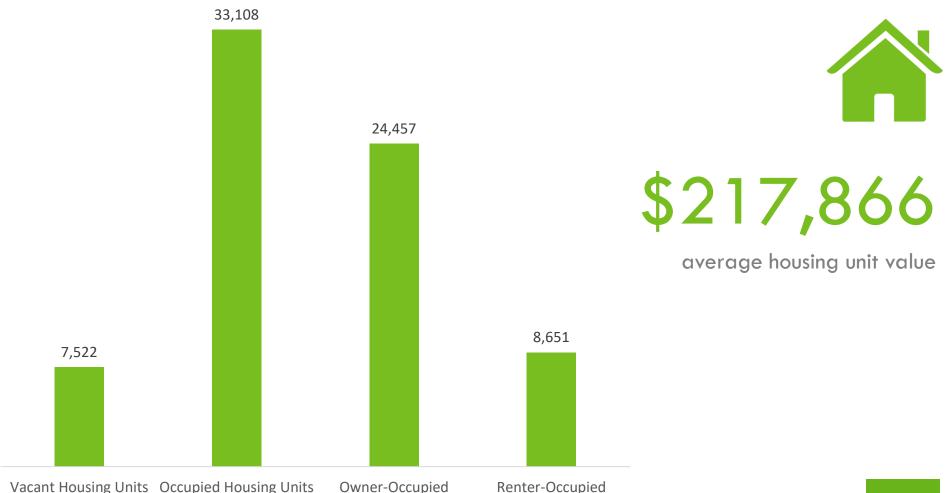






### **Customized Trade Area**

#### **2019 ESTIMATED HOUSING UNITS BY TENURE**



**Renter-Occupied** 



## **Custom Trade Area**

#### 3% Nonfamily Households 5% No own children under 18 years With own children under 18 years 6% 2.47Female Householder: no husband present: 11% No own children under 18 years 2% people per household With own children under 18 years 3% 5% Male Householder: no wife present: 37% No own children under 18 years With own children under 18 years 18% Married-couple family 55% **Family Households** 71% **1** Person Households 25%

#### CURRENT YEAR ESTIMATED HOUSEHOLD BY TYPE

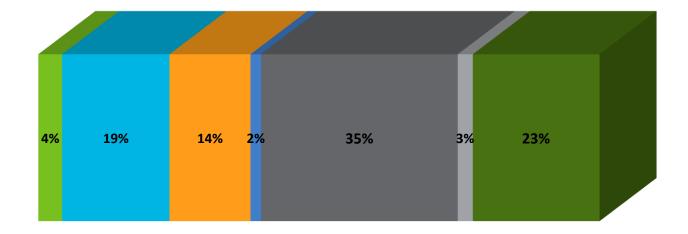


#### **Customized Trade Area**



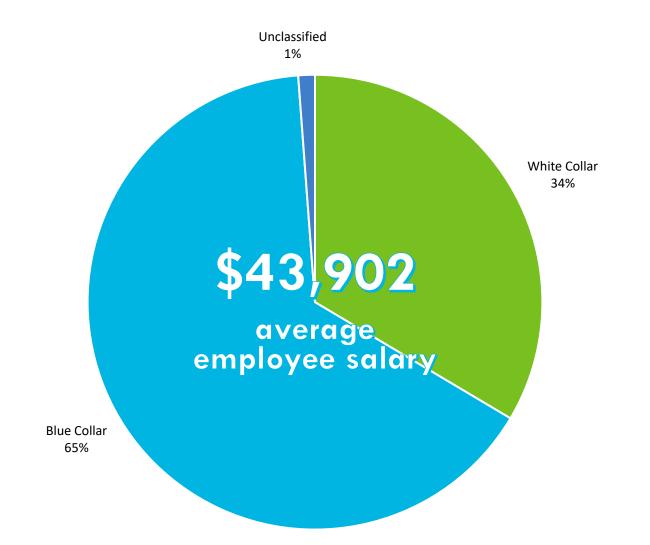
#### **DAYTIME POPULATION**

■ Children at home ■ Retired/Disable persons ■ Homemakers ■ Work at Home ■ Employed ■ Unemployed ■ Student Populations



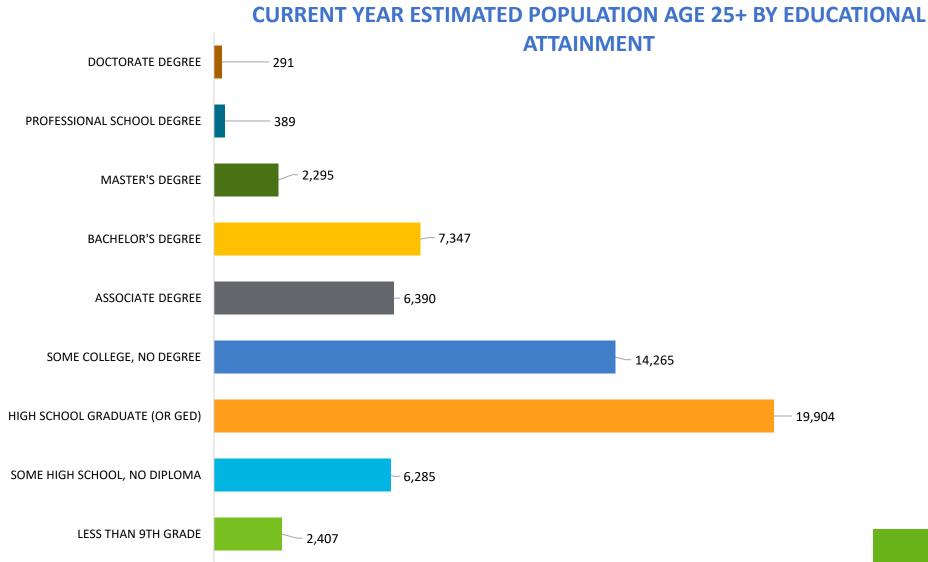


#### **Customized Trade Area**



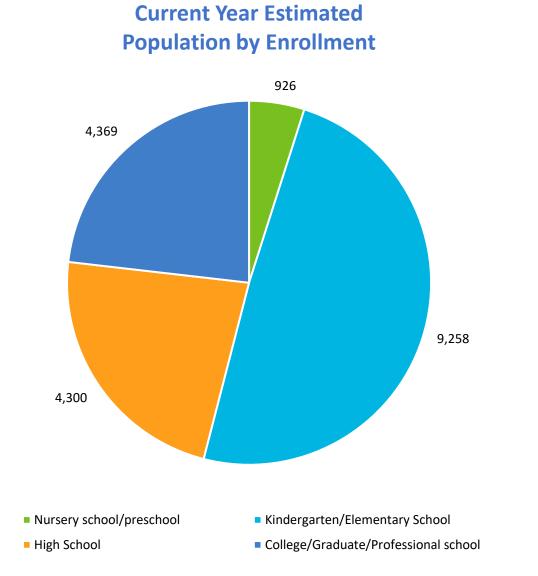


#### **Customized Trade Area**





#### **Customized Trade Area**



45



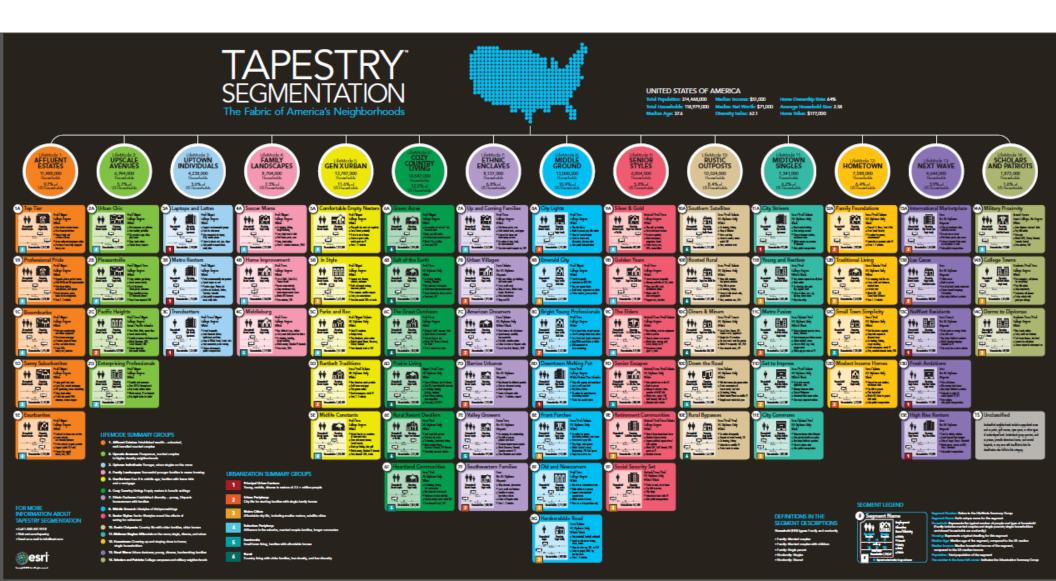
Lifestyle reports allow BIG DATA to be summed up into a simple narrative on the personality of the majority of your households.

When asked to describe "Who is Albemarle?", often times the community leadership describes themselves rather than the dominate personality of the area. Understanding consumer spending behavior based on personality allows Retail Strategies to better align the retail prospects with the purchasing patterns of the consumers in your market. **ESRI** Tapestry Segmentation is a geodemographic segmentation system that integrates consumer traits with residential characteristics to identify markets and classify US neighborhoods. Neighborhoods with the most similar characteristics are grouped together, while neighborhoods with divergent characteristics are separated. Internally homogenous, externally heterogeneous market segments depict consumers' lifestyles and life stages. Tapestry Segmentation combines the "who" of lifestyle demography with the "where" of local geography to create a classification model with 67 distinct, behavioral market segments.

Selection of the variables used to identify consumer markets begins with data that includes household characteristics such as single person or family, income, relationships (married or multigenerational), and tenure; personal traits such as age, sex, education, employment, and marital status; and housing characteristics like home value or rent, type of housing (single family, apartment, town house, or mobile home), seasonal status. and owner costs relative to income. In essence, any characteristic that is likely to differentiate consumer spending and preferences is assessed for use in identifying consumer markets.



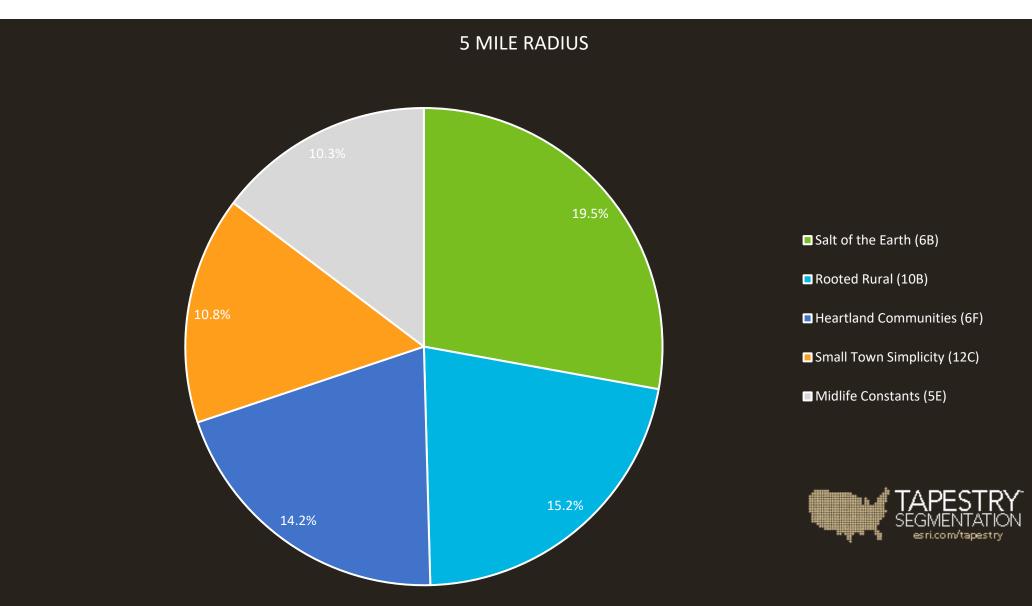
#### **Research & Analytics**





DISCOVER: Psychographic Profile

## **ESRI** Tapestry Segmentation





## **ESRI** Tapestry Segmentation



#### LifeMode Group: Cozy Country Living Salt of the Earth

Households: 3,545,800

Average Household Size: 2.59

Median Age: 44.1

Median Household Income: \$56,300

#### LifeMode Group: Rustic Outposts Rooted Rural

Households: 2,430,900 Average Household Size: 2.48 Median Age: 45.2 Median Household Income: \$42,300



DISCOVER: Psychographic Profile

#### **ESRI** Tapestry Segmentation



#### LifeMode Group: Cozy Country Living Heartland Communities

Households: 2,850,600

Average Household Size: 2.39

Median Age: 42.3

Median Household Income: \$42,400

## LifeMode Group: Hometown Small Town Simplicity

Households: 2,305,700 Average Household Size: 2.26 Median Age: 40.8 Median Household Income: \$31,500

	Map Profile Layout My	Projects							
🗳 👹 📚	Enter an address or place	Q 4	ODF	à 🖽 👘				3	*
ew Project   Map					Layers	0 0	<u> </u>	Set	
$\Theta$									Ģ
🕣 🕺 🖓 🖓					Shopping Centers (Re				
								(	
				1 - C					
				$\langle \cdot \rangle$					
		and the second							
		teller -			UberRetail Analysis				
				$\boldsymbol{\wedge}$	Analysis Polygon:				
			in the second		Solution				
					Likely Home Loca				•
					Likely Work Locat			1.1	•
					Traffic Counts				
									a l
					Study Areas				



#### Understanding the GAP Analysis:

The GAP Analysis helps us uncover the number of dollars being spent outside of the community on an annual basis from a categorical perspective.

The difference between demand and supply represents the opportunity gap or surplus available for each merchandise line in the specified reporting geography. When the demand is greater than (less than) the supply, there is an opportunity gap (leakage) for that merchandise line. For example, a positive value signifies an opportunity gap, while a negative value signifies a surplus. Retail Strategies uses STI:PopStats as our provider of the consumer demand and supply by establishment (or GAP) information. Several demographers provide the data in a variety of ways. Following are the sources and methodologies used by STI:PopStats and Retail Strategies to draw conclusions for you.

The market supply data is derived from annual retail sales and expenditures from the source data. The source for market supply is U.S. Census Bureau's monthly and annual Census of Retail Trade (CRT) Reports; U.S. Census Bureau's Economic Census. The source for the establishment is Bureau of Labor Statistics (BLS). The consumer demand data by establishment is derived from the BLS Consumer Expenditure Survey (CE). Industries for the consumer expenditures survey are categorized and defined by the North American Industry Classification System (NAICS). Retail Strategies has narrowed down the categories to only those with real estate growth potential based on national trends.

Data is rarely perfect, but with proper analysis it can get us a lot closer to the answer than we would be without it. This is one of several tools used to identify focus categories for recruitment. Our focus in this area is more on the category than the actual dollar amounts.

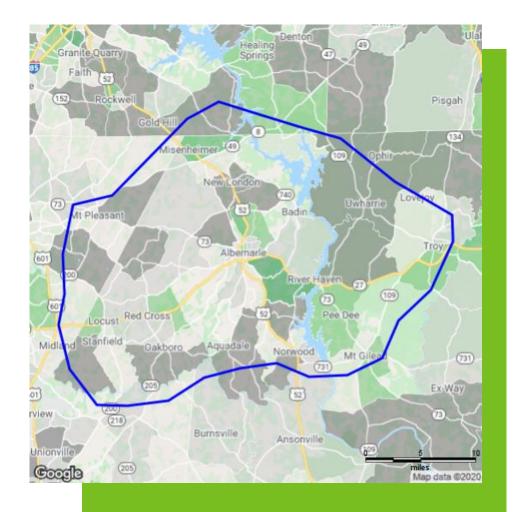


## **Total Market Supply**

#### \$1,260,300,256

This represents the amount captured by businesses located in the defined trade area. By block group the areas with darker green captured more dollars than the gray areas.





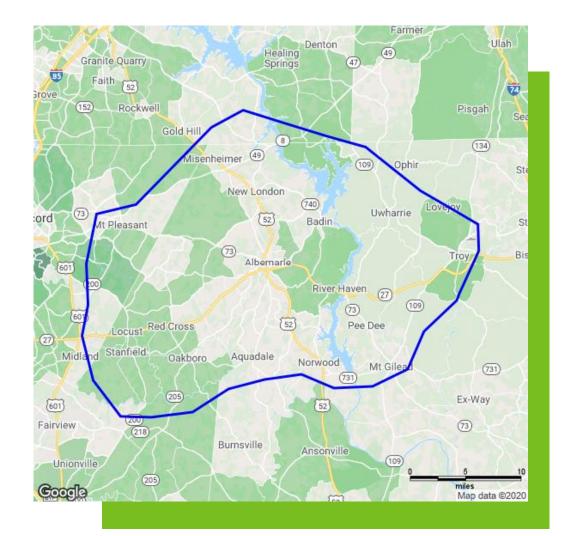


#### **Total Market Demand**

#### \$975,620,934

This represents the amount spent by consumers located in the defined trade area. By block group the areas with darker green captured more dollars than the gray areas.







## Discover: Opportunity Gap

#### \$284,679,322

This means more people purchase items outside of the defined Albemarle trade area than in the Albemarle defined trade area for their consumer goods and services. Finding the specific categories where they are leaving the market is the key. Dark gray shows block groups of retail synergy capturing those dollars. This is where our focus will be to place new retailers and restaurants.

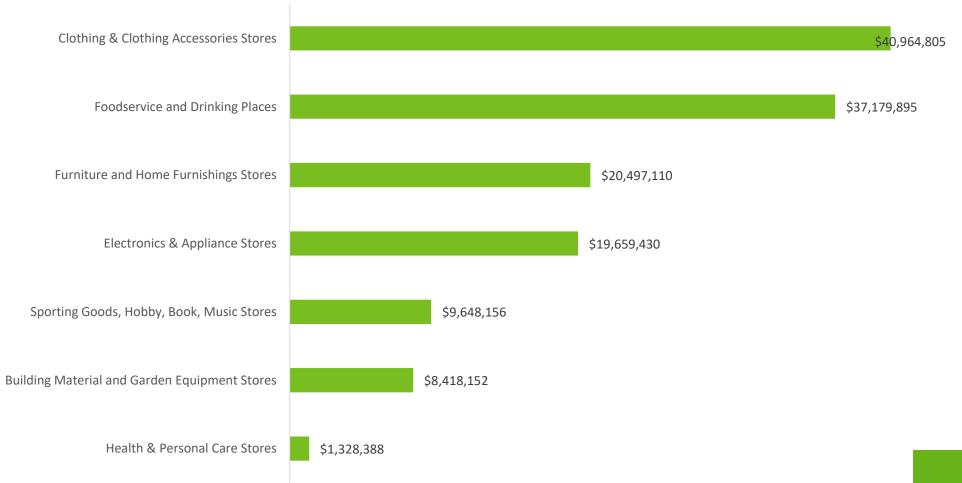






## Consumer Demand & Supply

Customized Retail Category GAP Analysis





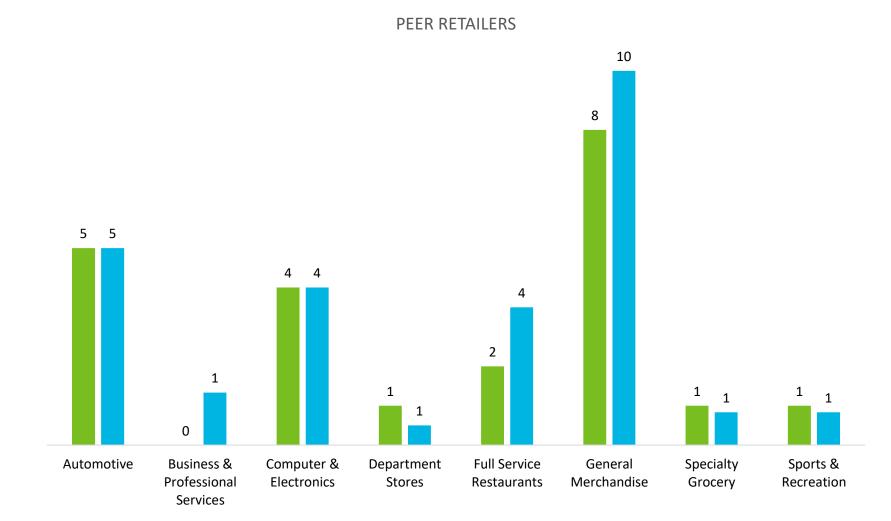
#### Peer Analysis

Retail Node Comparison Report – 10 Minute Drive Time

Address	City	State	Residential Population	Daytime Population	Median HH Income	Market Supply
Walmart	Albemarle	NC	19,617	28,018	\$41,906	\$551,248,997
3755 E Andrew Johnson Hwy	Greeneville	TN	17,645	25,513	\$39,611	\$598,149,546
16032 Fifteen Mile Boulevard	Abingdon	VA	20,161	30,769	\$46,386	\$602,326,534
3360 Tom Austin Hwy	Springfield	TN	21,124	27,291	\$49,310	\$660,553,147
175 Beasley Dr	Dickson	TN	17,440	25,396	\$43,821	\$434,029,563
4001 College Ave	Bluefield	VA	16,781	25,010	\$41,757	\$331,363,758
2650 Lake Rd	Dyersburg	TN	20,104	27,731	\$41,768	\$483,399,250



#### **Peer Analysis**



Albemarle

## 2020-21 Store Expansion Plans

Retailers Opened 11,393 Stores in 2019.

Tenant mixes are becoming increasingly food and convenience based.

Food and Grocery — fast casual & specialty grocery are becoming mainstream.

## **Retail Growth**

Automotive	Fitness/Health/Spa Concepts
Discounters	Drug Stores
Dollar Stores	Thrift Stores
Do-It-Yourself Home Stores	Grocery (Smaller Format)
Off-Price Apparel	Discount
Beauty/Cosmetics/Fragrances	Ethnic
Pet Supplies	Organic
Sporting Goods	Upscale
Wireless Stores	Fast Food
Banks	Fast Casual (~40% of restaurant growth)

## **Retail Contraction**

Casual Dining – Older Concepts
Bookstores
Video Stores
Mid-priced Apparel
Children's Apparel
Mid-priced Grocery
Office Supplies
Consumer Electronics
Stationery/Gift Shops
Shipping/Postal Stores

# boots on the ground

Putting our boots on the ground in your community to identify strategic and underutilized real estate assets.



## Boots on the Ground

#### We identify and record the primary real estate opportunities within the market.

This analysis is performed by licensed real estate professionals with experience in development, leasing, and redevelopment.



#### Information Collected

- o Address
- $\circ$  Property Description
- $\circ$  Coordinates
- Listing Agent (if possible)
- o Contact Info for Agent or Owner
- o Web Address for Agent or Owner
- Link to Property Info on Agent
   or Owner's Website
- o Google Earth Link to Aerial Photo
- o Google Earth Link to Ground Photo

- Total Size of Center (if existing)
- $\circ~$  Available Space in Center
- $\circ~$  Parcel Size (if vacant land)
- Existing Tenants (if existing)
- Traffic Count at Property
- Summary of Recruitment
- o Opportunities Specific to Property
- o Specific Prospects for Property
- Overall Strategy for Property
- o General Comments



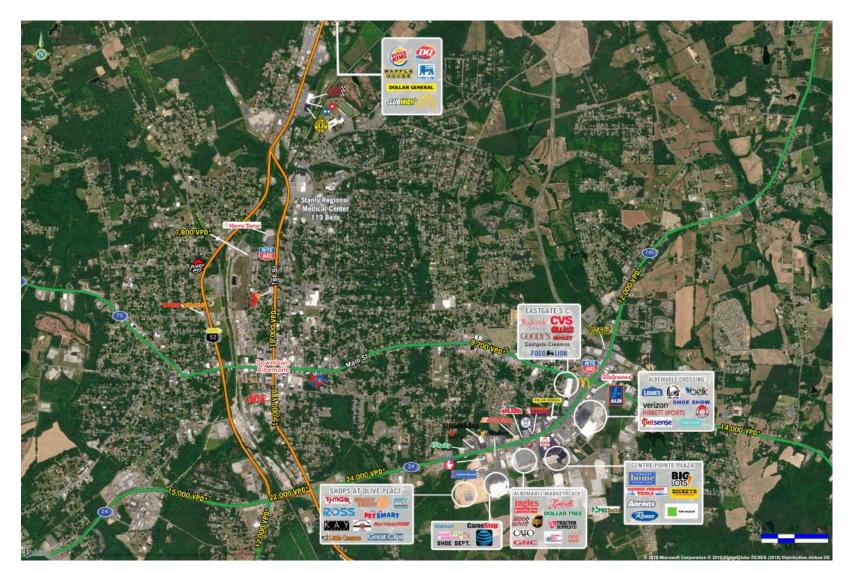
## Home Run Real Estate

Traffic Count Co-tenancy Convenience Parking High Visibility/Signage Easy Access

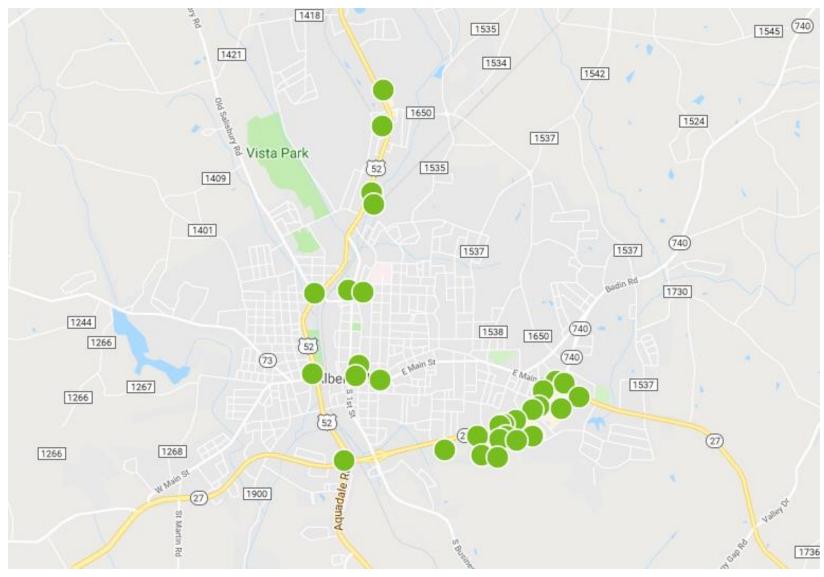




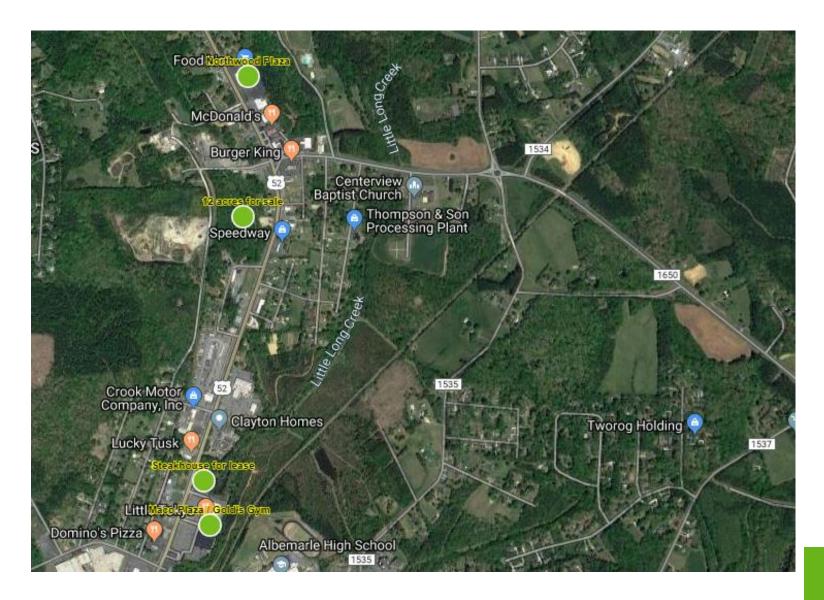
## Current Real Estate Overview



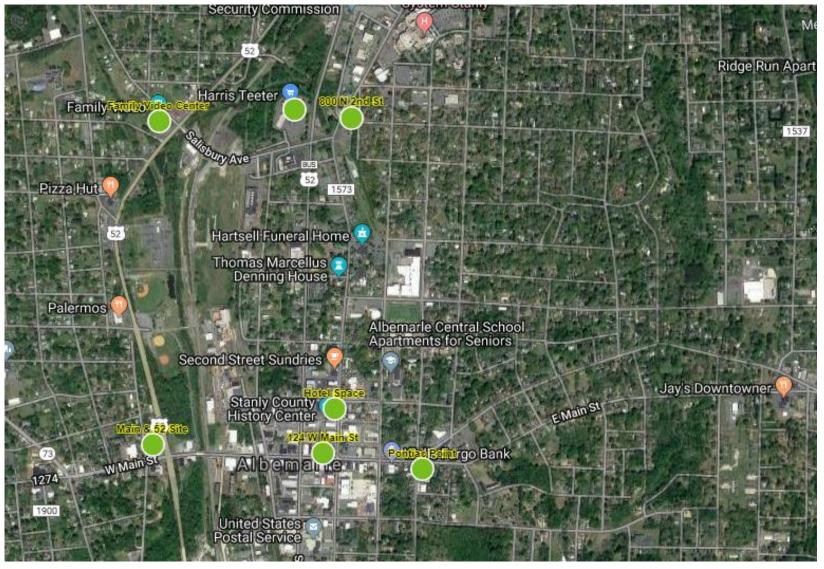




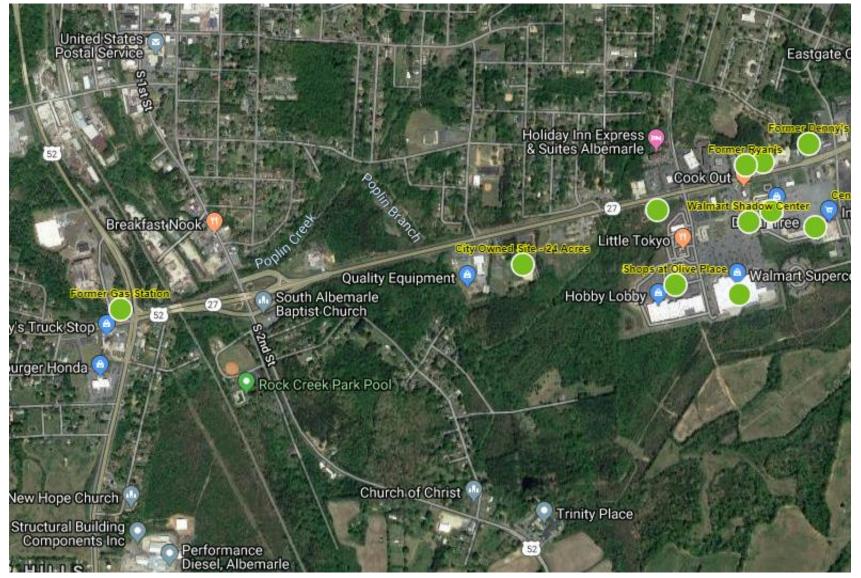
















# connect

After discovering your community's data and interpreting it into zones for recruitment we need to focus on which retailers and retail categories have the highest odds of success.



#### CONNECT

#### **Retail Recruitment Success**

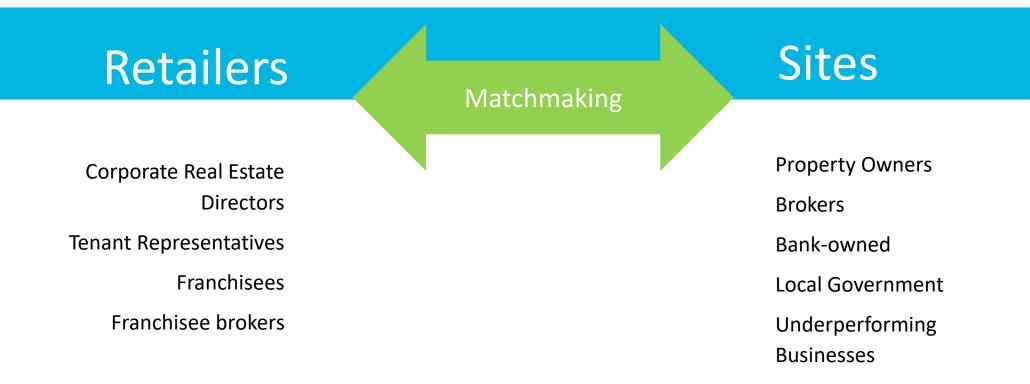
Retailer	Average Annual Sales Volumes	Average Job Creation
Dickey's BBQ	\$605,000	10
East Coast Wings and Grill	\$1,500,000	20
Farmer's Furniture	\$2,400,000	5
Highway 55 Burgers, Shakes, and Fries	\$1,000,000	20
Ollie's Bargain Outlet	\$4,330,000	30
PetSmart	\$5,022,000	29
Chick Fil A	\$2,090,000	36
Verizon	\$3,000,000	10
Rose's Express	\$3,500,000	25
Harbor Freight	\$3,000,000	15
Planet Fitness	\$550,000	10
Total	<mark>\$26,997,000</mark>	<mark>210</mark>

Potential Retailer	Average Annual Sales Volumes	Average Job Creation	
Regional Breakfast User	\$1,500,000	18	
Dental User	\$0	25	
National Coffee Retailer	\$950,000	15	
National Cell Phone Retailer	\$1,200,000	6	
Total	<mark>\$3,650,000</mark>	<mark>64</mark>	



#### CONNECT

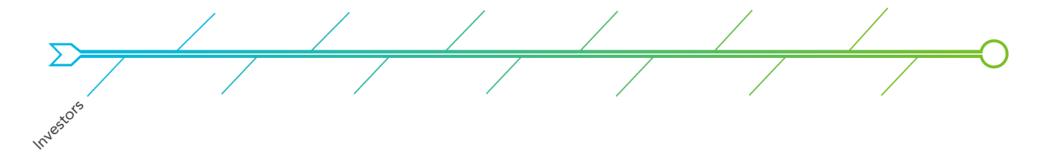
#### Retail Real Estate Process: Terms





#### CONNECT

## **Retail Timeline**



Retailer Drives the Decision

Small percentage of proposed sites equal new openings

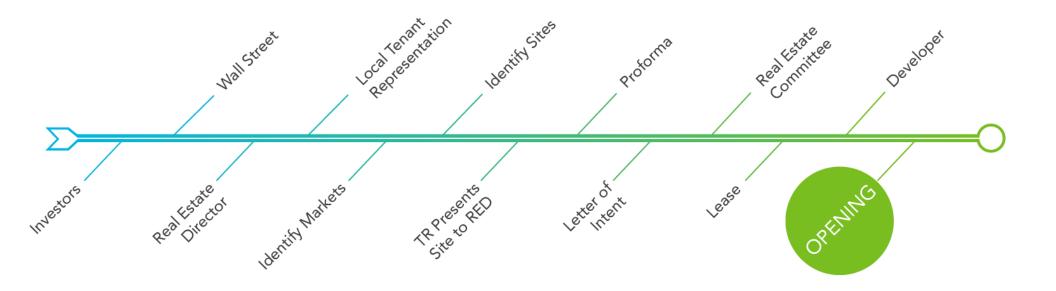
Long Process

## It's all about PROFIT



#### CONNECT

### **Retail Timeline**



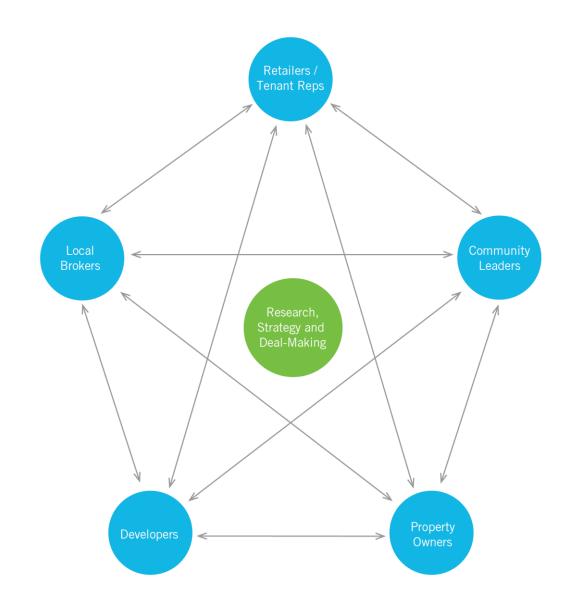
Retailer Drives the Decision Small percentage of proposed sites equal new openings Long Process

## It's all about PROFIT

# advance

Using our analytical tools combined with our real estate expertise and relationships, our team is positioned to identify opportunities in your market to bring growth to your community.

## connect advance





#### ADVANCE

### **Reporting Information**

Updates through Basecamp to a single Contact Person who disseminates information to the Community leaders.

#### **Retail Assets**

**Retail Webinars** 

- 1. National Retailers
- 2. Industry Experts
- 3. Broker Representatives

#### **Recruitment Tools**

- 1. Marketing Flyer
- 2. Conference Recruitment





#### ADVANCE

### **Retail Webinars**

Retail Webinars are an ongoing series of interviews with retail insiders focusing on a specific retail category, such as exercise and fitness or quick service restaurants.

Hosted by our President & COO, Lacy Beasley, these brief webinars pair well with our Focus Trends articles as a way to gain specific knowledge on the real estate choices and logic for expansion and closure that guides a single retail concept.





## recruitment tools

Marketing your community is of vital importance. Ease of access to the right information in a convenient manner is key to growing your community.



ADVANCE

### Marketing Guide

You need a document that showcases critical market intelligence, real estate assets, and compelling data that speaks the retail real estate language. This should include an aerial map with the national retailers plotted and traffic counts.







retail strategies

ADVANCE

## Conference Recruitment

We attend 15+ conferences per year to recruit retail to specific sites in our communities.

Las Vegas New York City Dallas Atlanta Chicago Orlando New Orleans Charlotte Nashville San Diego

ICSC

## connect advance

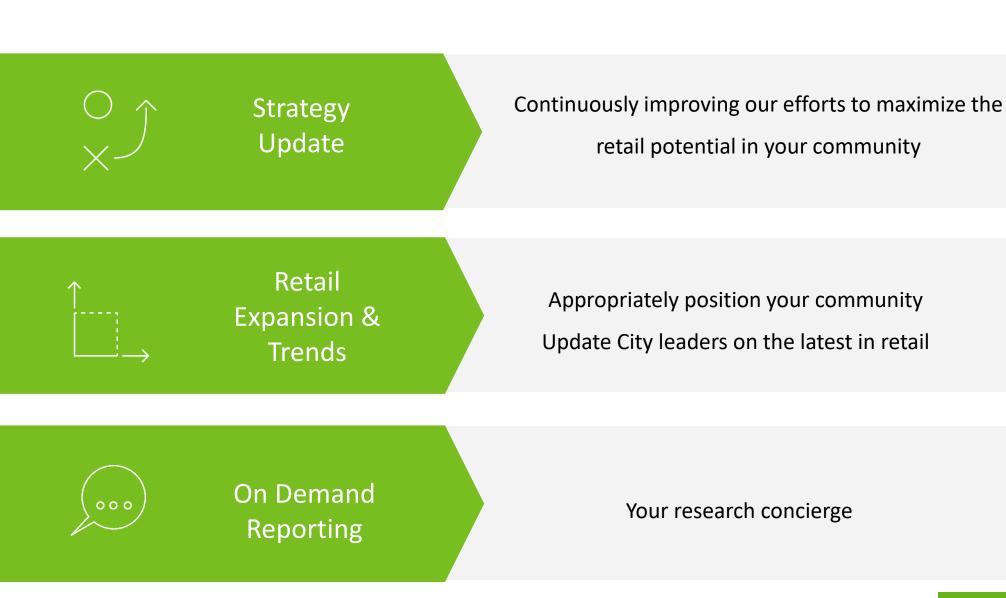
RECON

Connect with industry decision makers through International Council of Shopping Centers.

Public Sector receives a discounted membership of \$100/year. Dozens of networking events are held with thousands of retailers, brokers, developers and communities in attendance.



## **Ongoing Effort**











Contact developers, retailers, tenant representatives and franchisee groups - regionally and nationally



C····

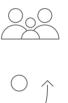
Make direct and indirect connections through conferences, in person meetings, phone calls, and emails

Coordinate and communicate our efforts regularly with local brokers, property owners, and city staff

Follow industry trends as well as changes in your local market to adjust our strategy and improve our efforts to maximize the retail potential in your community











retail strategies .com

info@retailstrategies.com (205) 314-0386

2200 Magnolia Ave, Suite 100 Birmingham, AL